

Before you take lessons, please read and agree to the terms and conditions. Thank you.

Terms and Conditions for Japanese Group Class Online

1. General

These Terms and Conditions apply to all participants enrolled in the Japanese Group Class Online offered by Auckland Japanese Tutor. By enrolling in the class, you agree to be bound by these terms and conditions.

2. Fees and Payment

- Fees are to be paid fully in advance either by internet banking.
- Payments due date indicated in your invoice.
- Bank Account (ANZ: 01-1838-0044132-00): **Reference your Invoice Number** when making payments.
- The class fee is **non-refundable** except as specifically provided in these terms or as required by applicable law.

3. Late Payment

- If payment is not made by the due date, the Xero accounting system will issue a reminder and record the delinquency.

4. Course Material

- All course materials provided during the online lessons, including videos, worksheets, and other digital content, are intended for personal use only.
- Unauthorized reproduction, distribution, or commercial use of any course materials is strictly prohibited.

5. Online Class Requirements

- All participants are required to have a functioning camera on their device and must keep their camera on during lessons to facilitate a more interactive class environment.
- Participants are expected to maintain a conducive learning environment during classes.

6. Prohibitions on Recording

- Recording, rebroadcasting, or transmitting any part of the live classes is strictly forbidden. This includes, but is not limited to, audio recording, video recording, and live streaming of any class sessions.

7. Communication

- If you have any questions or need to contact Ayana, please email at 426ayana@gmail.com. For urgent matters, you may text or call. Please note, responses will not be provided after 6 pm to maintain work-life balance.

8. Students from Overseas (Non-New Zealand Residents)

- Be aware of the New Zealand summer time adjustment, which may shift your class time by one hour after summer time begins.

9. Obligation of the Tutor

- The tutor commits to thorough preparation before lessons and will structure lessons to optimize learning time for the benefit of the student. All information shared by the student will be kept confidential.

10. Disclaimer

- In the unlikely event of any incident occurring during lesson time, the tutor claims no responsibility.

11. No Warranties

- The tutor does not promise or provide any warranties regarding a student's performance as a result of the tutoring provided.

12. Changes and Cancellations

- Auckland Japanese Tutor reserves the right to cancel or reschedule any class due to unforeseen circumstances. Participants will be notified as early as possible and will be offered a refund or the option to enroll in a rescheduled class.

13. Amendments

- These terms and conditions may be amended from time to time at Auckland Japanese Tutor's discretion. Participants will be notified of any changes through the contact details provided upon registration.